QUARTERLY PROGRESS REPORT BALOCHISTAN EDUCATION PROJECT

ARPIL-JUNE 2019



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Monitoring & Evaluation Section.

Prepared for:
The World Bank.

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Executive Summary

Project Management Unit (PMU), Global Partnership for Education-Balochistan Education Project (GPE-BEP) is implementing a three-year project under the supervision of World Bank. The PMU identified and notified 725 locations for establishing new primary schools, 95 primary schools for upgradation to middle and 25 middle schools for upgradation to high level with set notified criteria. 1,534 teachers have been recruited and deployed for 706 newly established and 120 upgradation schools. Recruitment of all the target teachers under the project is complete.

Per BEP MIS Dashboard, 1,812 (91%) total teachers have been trained against the target of 1,988 under the project. The teachers trained include the ECE teachers, EST teachers, and Head teachers of the project schools.

In the reporting period, Class Kachchi to 5 students' total enrolment has been recorded as 69,775 in 706 new established primary schools, and 120 (95 Middle and 25 High) up-gradation schools and other 34 BEP supported schools. This enrolment achieves 165% of project total enrolment target (42,308) of Kachchi to 5 enrollments. The enrolment segregated gender wise makes it 50,174 of girls' enrolment and 19,601 of boys enrolment in grade K-5 in the project supported schools. Similarly, class 6-10 enrollment has been recorded as 9620 including enrollment of 120 BEP upgraded schools and 35 other schools of the province.

The retention of the students in the project schools has been calculated in the quarter last year i.e. Jan-Mar, 2018 as 81% against the project target of 75% for the project year two. The retention is calculated of 303 schools which have completed their one year study session and started the second year. The target is achieved at commendable ratio of 108%.

Furthermore, 829 total schools were advertised for construction works. Contracts were awarded to start works in 808 schools. 778 schools completion certificates have been issued per project update dashboard whereas 30 works completion certificates are underway and will shortly be reported as issued.

Early Childhood Education-ECE kits were procured for 840 schools, in addition Taleemi Basta for ECE and Multi-grade classes was procured for all 845 schools. In the reporting period, ECE Program has been established in 826 schools including 706 newly established schools and 120 upgraded schools and 826 established schools have been provided with the TLM kits. Simultaneously, 826 established schools have been provided with the furniture including blackboard.

Project Overview

The Government of Balochistan, Education Department is implementing a project titled "Global Partnership for Education-Balochistan Education Project" (GPE-BEP). The development objective of the proposed three years' project is to increase enrollment and retention in project supported schools, with a special focus on girls' participation, and to develop mechanisms to improve quality of school management.

The three major components of this project are outlined below:

1. Access and Equity

a.Establishment of 725 new primary schools (Mixed Gender) with provision of early childhood education and involvement of community

b.Up-gradation of 120 schools (95 Primary to middle schools and 25 middle to higher secondary)

2. Quality and increased accountability

a. Promoting Early Childhood Education through teachers training and teaching learning material.

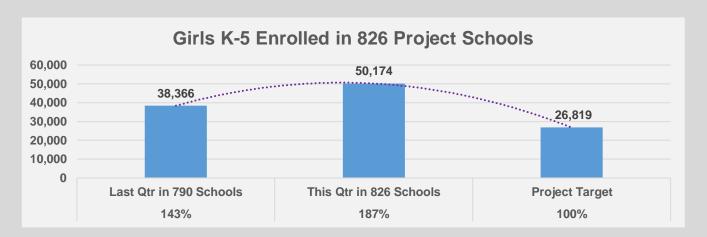
b.School information collection, dissemination and use for improved planning and decision/Real Time School Monitoring system

3. Technical Assistance for improved Capacity for Management and Monitoring

- a. Teacher development through provision of Teaching and Learning Material (TLM).
- b. Student Assessment
- c. School Information System

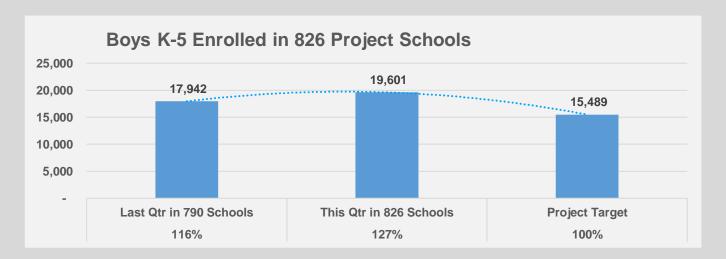
Project Development Objectives

1.0 Girls enrolled in grades K-5 of project supported government schools.



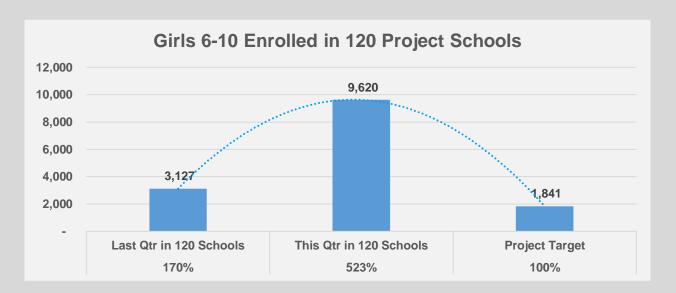
The enrollment 50174 of K-5 girls includes 38366 from last quarter from BEP established/upgraded schools and the enrollment of 11800 of K-5 girls from BEP other 35 Middle and High schools supported for IT and Solar solution provision

1.1 Boys enrolled in grades K-5 of project supported government schools.



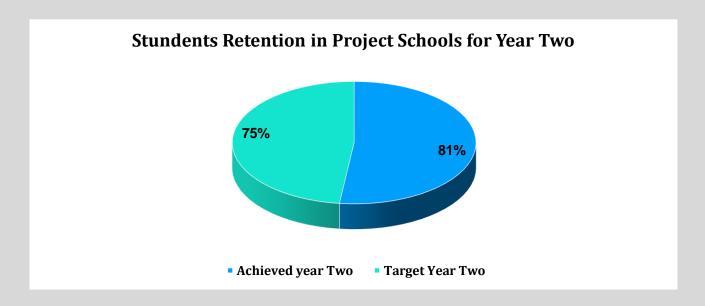
The enrollment 17942 of K-5 boys includes 17942 from last quarter from BEP established/upgraded schools and the enrollment of 1659 of K-5 boys from BEP other 35 Middle and High schools supported for of IT and Solar solution provision.

1.3 Girls enrolled in grades 6-10 of project supported government schools



The enrollment 9620 of 6-10 girls includes 3127 from last quarter from BEP established/upgraded schools and the enrollment of 6493 of 6-10 girls from BEP other 35 middle and high schools supported for IT and Solar solution provision.

1.4 Students retention in project school

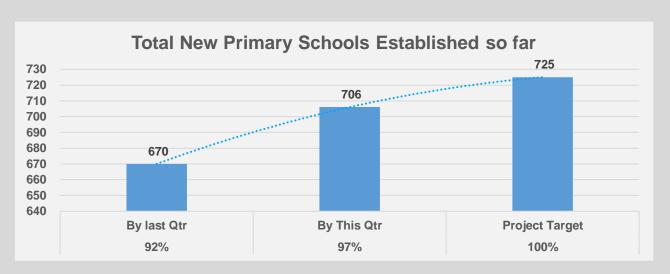


The retention of the students in the project schools has been calculated in the quarter last year i.e. Jan-Mar, 2018 as 81% against the project target of 75% for the project year two. The retention is calculated of 303 schools which have completed their one-year study session and started the second year. The target is achieved at commendable ratio of 108%. Following is the formula for calculation of the retention under the project.

Y2 total enrollment-Y2 total new enrollment x 100= Retention Y1 total enrollment

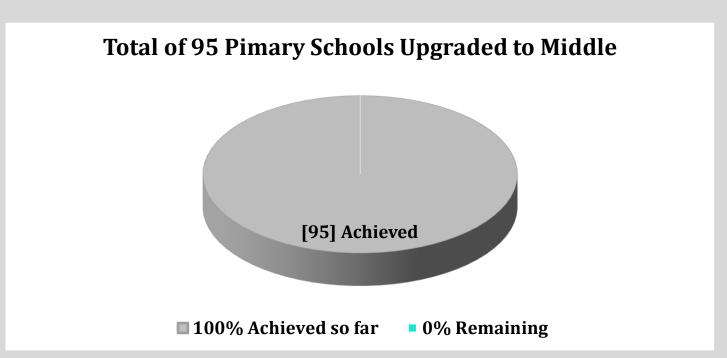
2.0. INTERMEDIATE RESULTS

2.1. NUMBER OF NEW PRIMARY SCHOOLS ESTABLISHED THROUGH COMMUNITY SUPPORT



706 (97%) of the schools established under the project. The 19 of target 725 schools could not be established due to various reasons of security problem, community conflicts or non-availability of the candidates. However, the security reason stands as major of them.

2.2. NUMBER OF SCHOOLS UPGRADED FROM PRIMARY TO MIDDLE LEVEL



2.3. Development Works Progress by Reporting Quarter

The repair schools have completed 100 works (chart A). Referring to chart B C&D, which show the construction progress of Primary, Middle and High Schools.

Chart A

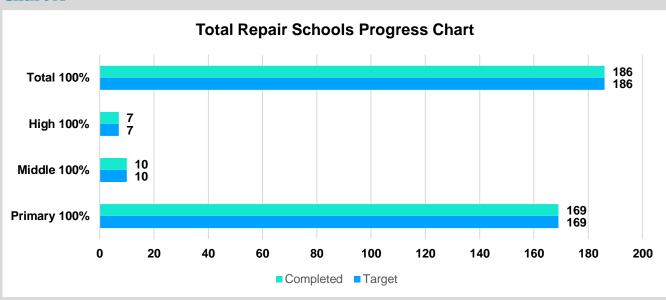


Chart B

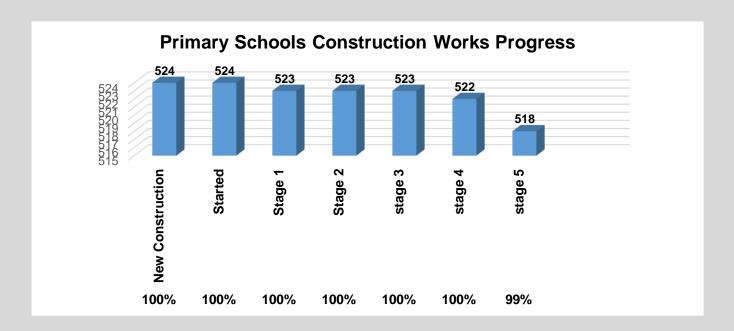


Chart C

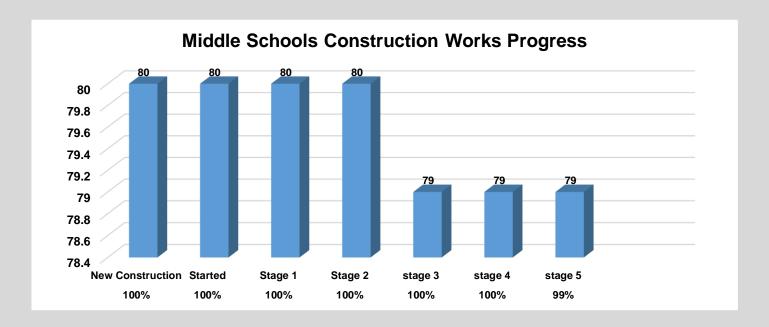
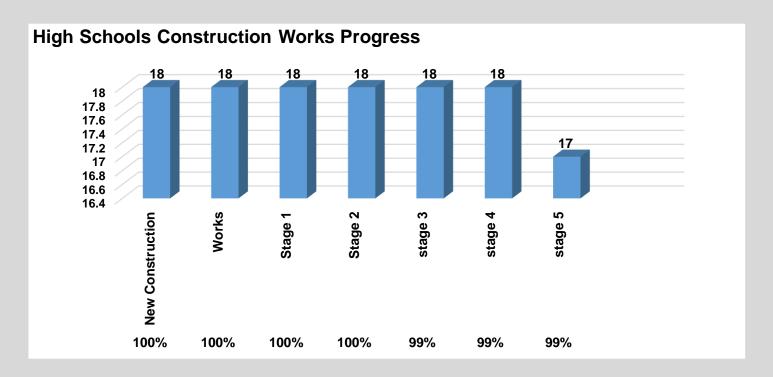
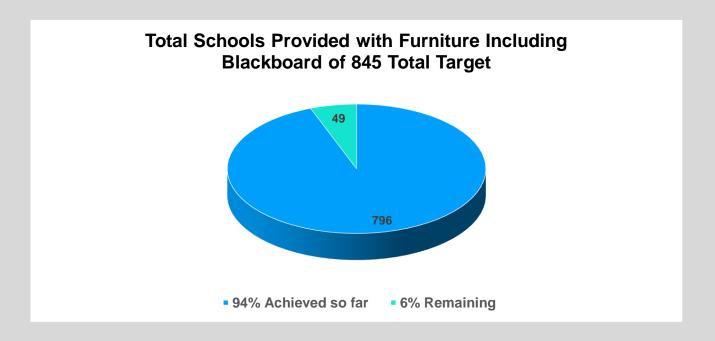


Chart D

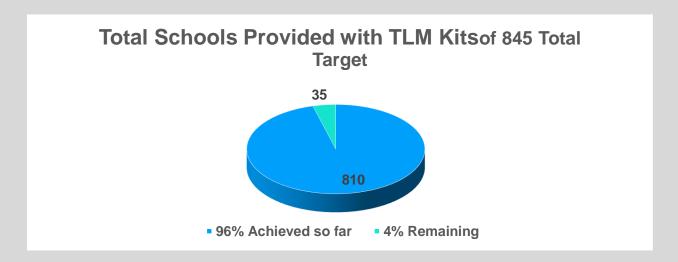


2.4 Number of government schools to which furniture (incl blackboard) is provided



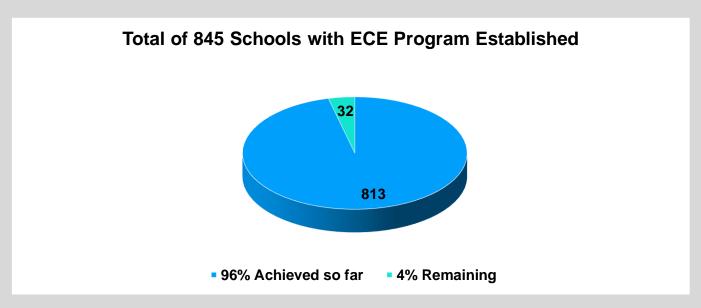
796 is the figure reported on M&E Dashboard coming through last quarter data collection. However, this quarter, referring to the evidences dashboard, all the 826 established/upgraded schools have been provided with furniture including blackboard.

2.5 NUMBER OF SCHOOLS TO WHICH TLM KITS PROVIDED



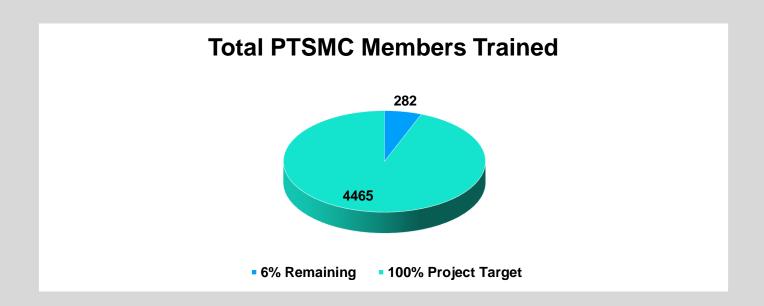
810 is the figure reported on M&E Dashboard coming through last quarter data collection. However, this quarter, referring to the evidences dashboard, all the 826 established/upgraded schools have been provided with the TLM kits.

2.6 NUMBER OF GOVERNMENT SCHOOLS IN WHICH ECE PROGRAM ESTABLISHED

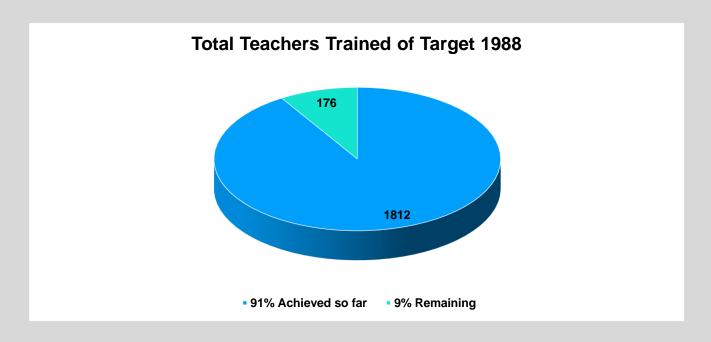


813 is the figure reported on M&E Dashboard coming through last quarter data collection. However, this quarter, referring to the evidences dashboard, all the 826 schools have been established with ECE program.

2.7 NUMBER OF PTSMC MEMBERS TRAINED IN TARGETED PROJECT SCHOOLS



2.4. NUMBER OF TEACHING STAFF TRAINED IN THE PROJECT SPECIFIC SCHOOLS



3.0 DETAIL TABLE OF THE SET TARGET ACHIEVEMENT AGAINST THE RESULT FRAMEWORK

Project Development Objectives	Target	Status	Remarks
Girls enrolled in grades K-5 of project supported government schools	26819	50174	187% Target achieved
Boys enrolled in grades K-5 of project supported government schools	15489	19601	124% Target Achieved
Student retention in project schools	75%	81%	108% Target Achieved (the target has been calculated as of year two though these 303 schools have completed their first study session)
Girls enrolled in grades 6-10 of project supported government schools	1841	9620	522% Target Achieved

Intermediate Results

Number of new primary schools established through community support	725	706	97% Target Achieved
Number of schools upgraded from primary to middle level	95	95	100% Target Achieved
Number of schools upgraded from middle to high/higher secondary level	25	25	100% Target Achieved
Number of government schools to which furniture (incl blackboard) is provided	845	826	97% Target Achieved
Number of schools to which TLM kits provided	845	826	98% Target Achieved
Number of government schools in which ECE program established	845	826	98% Target Achieved
Number of PTSMC members trained in targeted project schools	4465	4183	93% Target Achieved
Number of teaching staff trained in the project specific schools	1988	1812	91% Target Achieved
Project reports generated on selected indicators	11	11	100% Target Achieved

Education

1.Entry of BEP schools in EMIS data

BEP schools are allotted with the BEMIS codes in 2018. A detailed information as per EMIS software is needed from each schools in hard with proper verification to include BEP schools in NEMIS for the current Census. This information was collected from 593 schools and timely entered in the software.

2. Completion of ECE Baseline & learning assessment activity

ECE baseline and learning assessment is conducted in 66 sample schools from 17 randomly selected districts. Total 990 students were assessed on the defined tools developed on 3 subjects English, Mathematics and Urdu in reference to ECE curriculum 2007. Results shows that overall performance of the students assessed is 65%.

ECE Baseline and assessment result dissemination seminar was organized by BEAC where all the stakeholders' representative from Directorate of Education, PPIU, PITE, Teachers, and UNICEF participated.

3. Compilation of Teacher training data:

During the project period around 1800 teachers were trained successfully through PITE. All the trained teachers' information was compiled in soft through attendance sheet and Teacher information forms.

4. Finalization of EU schools list for project implementation:

List of schools for implementation of EU – BES project activities was finalized through coordination with district education authorities during a consultative workshop. But due to duplication of schools for up-gradation in PSDP, some schools were revisited and the list was reverified by education authorities.

5.Updated BEP & EU dashboard:

Hard and soft data pertaining to Education section is updated on dashboard

- 6. Planning for EU project implementation strategies and budget finalization against each planned activity.
- 7. Process final settlement of SMIPs, DFPs & PITE
- 8. BEP case for teacher regularization and SNE moved to education department.
- 9. Planning for Cluster head teachers training
- 10. Finalization of cluster head teachers training module in consultation with resource persons

Balochistan Education Support (BES) Project

Notification of schools for up-gradation and provision of missing facilities: During the period list of 300 schools (100 schools for up-gradation to middle level and 200 schools for provision of missing facilities) for implementation of EU – BES project activities was finalized in consultation with district education authorities during a consultative workshop. But due to duplication of schools for up-gradation in PSDP, some schools were revisited and the list was re-verified by education authorities and formally notified by Secondary Education Department.

Formation/re-activation of PTSMCs: BES project laid strong emphasis on bridging the gap between school and community for the better implementation of project activities and improvement of school management at ground level. For this purpose, **266 PTSMCs** were formed/re-activated and trained on their roles and responsibilities as per government notification. Re-activation and training of remaining 34 schools PTSMCs is planned and proposed for further approval.

Consultation with PITE for planning of teachers training: To improve access to quality education the project focus on teachers' capacity building. For this purpose, PITE is designated for implementation of training programs throughout the project. Education team is in regular coordination with PITE for review and modification of existing modules for improved teachers training.

Land mutation: The project intends to upgrade 100 school from primary to middle level which includes construction of new classrooms and renovation of existing classrooms. For this purpose, 84 out of 100 schools land was mutated during the period while 16 schools land mutation is in process.

Consultation with BAEC for planning of baseline and learning assessment: Student baseline and learning assessment is planned to gage the improvement in student learning outcomes. For this purpose, a regular coordination is developed with BAEC regarding feedback on BEP learning assessment activity and report and planning for upcoming baseline and assessment in BES focused schools.

Completion of Educational & Infrastructure Assessment in focused schools

Development and Infrastructure

The Development and Infrastructure section of the project management unit had to develop 845 schools with the segregation of numbers 725 primary schools, 95 middle level schools, 25 high schools. The targeted developments in the schools through the section were related to the infrastructure needs. The infrastructure needs were identified through the baseline survey and technical validation of each school. The priorities set were the construction and development of classrooms, ECE room, veranda, courtyard, pathways, a set of dry pit latrine, water storage tank, water taps, and planters. Special arrangements for differently able children, i.e. ramps, hand rails, and planters.

The development section has achieved the target of developing and constructing all the primary, middle, and high schools and these completed schools are already handed over to the secondary education department and are functional in all respect. The remaining primary 26, middle 03 and high 01 schools are in progress for handing over to the education department and the process would be completed by Shortly.

Procurement

- 1. 10 High Schools were provided furniture out of Fx-gain approved by the World Bank.
- 2. World Bank has provided NOL for extension and variation of EDS&QA firms pending since December, 2018, addendum signed for the extension.
- 3. Pending Works contracts requiring time extension and variations were processed.
- 4. Warehouse management has been transferred to Admin & Logistic Section for future management.
- 5. Procurement Dashboard has been developed on GPE-BEP official website in order to ensure transparency and also provide track record of Procurement activities for future projects. The Dashboard will also provide information on the contract's management, alerts for contracts require extension and also provide information of Goods available in the stock, supplied in Schools or Schools remaining for Supply.

Monitoring and Evaluation

BEP Schools Profiling in Hard and Soft format

M&E section has been regularly supervising updating of all the 826 schools profiling in hard and soft formats. Over 95% of all the hard and soft school profiles have been completed. The remaining proportion will shortly be completed. All the hard profiles are set in the racks at M&E sections under the supervision of M&E Officers. The soft profiles have been updated on Schools Profiling Dashboard and can be accessed by anyone around the globe.

Status of Evidences on Dashboard

M&E Section has regularly been checking all the evidences over the evidences MIS dashboard and has been intimating the discrepancies to the concerned officers for improvement.

BEP Procurement of Goods-A study

The objective of this report was to study the goods procurement process from Tender, Delivery, Release to Supply and any critical findings/limitations/corrective measures for future goods procurement under PMU projects.

All the data on the GRNs uploaded on dashboard matched the data on the GRN record and dynamic excel sheet with procurement section though there was some data which was not reflected on the Dashboard completely due to the excessive number of GRNs and all cannot be uploaded to the MIS dashboard. It was found that the GRNs uploaded on the dashboard were not complete and uploading all GRNs is not possible as one school has at least 15 GRNs or more.

The dynamic excel sheet created by Procurement team was an excellent record sheet and a lot of efforts were put in creating it. Everything from tenders' record to school supplies to GRNs and financials etc. were punched in it.

Qualitative Study over BEP Interventions

BEP M&E section carried out a qualitative study to incorporate lessons learnt for future intervention and to record the perception of stakeholders about BEP intervention.

BEP team opted purposive sampling technique to gather qualitative data from summer zone schools. Teachers, students, District authorities and PTSMC members were interviewed using data collection tools i.e. Key Informant Interviews, Focus Group Discussions & Semis Structure Interviews.

Data was collected from 8 districts of summer zone. Total 17 schools were visited during this time period and qualitative data was collected from stakeholders.

Developed EU BES Baseline Analysis Plan and Development of Dashboard

M&E section developed EU BES schools baseline analysis plan and shared with all the concerned sections for review and feedback. The analysis plan was finalized and shared with the IT/MIS section for development of the EU BES Baseline Analysis Dashboard. The dashboard got ready with the display of all the key indicators on main page.

EU BES Schools Baseline Raw Data Analysis/Overview per MIS Dashboard

M&E section conducted EU Schools Baseline Raw Data Analysis and Overview and shared with Education section for their feedback and improvement in the data. Later, the meeting was conducted between M&E and Education sections where all the findings were discussed and the data was worked out for corrections of some mechanical errors. The data is now cleaned and available for presentation.

Initiated Development of Project M&E Key Documents/Tools per Result Framework

M&E Section initiated development of M&E Framework, M&E Plan, M&E tools, M&E application for data collection, M&E Analysis Plan, M&E SOP, and M&E Dashboard for BES Project. All these important tools and dashboards are under progress in regular coordination and consultation with the Education, Development and Procurement Sections. All these key documents will be ready in the coming quarter.

Others

- Provided support to management in development of PPSD, and project OM draft
- Provided support to management in conducting project closing ceremonies in Quetta and Islamabad

Way forward

M&E Section, in following quarter, will float M&E Framework, M&E Plan, M&E tools, M&E application for data collection, M&E Analysis Plan, M&E SOP, and M&E Dashboard for BES Project. All these important tools and dashboards will be completed in regular coordination and consultation with the Education, Development and Procurement Sections.

Media and Communication Tasks

Media and communication section has thoroughly remained vibrant during the quarter and the following major task were completed.

- Development, publishing and dissemination of Project Newsletter.
- Development and Broadcasting of Audio Video Presentation.
- Development of Broadcasting Project Documentary.
- Project Completion Ceremonies in Quetta and Islamabad

Project Management Unit (PMU) Balochistan Education Project held two project completion and success story sharing ceremonies in Quetta and Islamabad, wherein, PMU shared the experiences that how it successfully managed to implement the biggest education project in Balochistan. These events provided opportunities to different stakeholders to meet and learn about interventions in Balochistan.

The Quetta ceremony was led by the Project Director PMU and the advisor to Chief Minister for Education Mr. Muhammad Khan Lehri appreciated and lauded the efforts of PMU and distributed shields and certificates among teachers of BEP schools, District Focal Persons, Contractors and representatives of implementing partners.

The Islamabad ceremony was attended by the representatives of International and local donors and Non-governmental Organizations. Furthermore, the Senators from Balochistan were also present and they acknowledged the efforts of the World Bank, Secondary Education Department and PMU.













MIS/IT Tasks

- Configuration and migration of BEP MIS on Cloud Server
- EU Dashboard dynamic Analysis
- Generate & Share EU Baseline Raw data on request
- ESMP tools Revision
- Generate Raw data of ESMP Checklist
- Video Conference Configuration for Virtual Supervision Mission BESP
- Generate Comparative Analysis of Missing Evidences on request
- Generate project updates upon Request
- Generate queried Analysis reports by different sections
- BEP MIS maintenance, improvement & enhancement Database Management
- Development of Procurement Plan Works
- Development of Database Procurement Plan Works on MIS
- Designing SDLC for Procurement Plan-Works
- Developing Business logic w.r.t Each STEPS in PP-Works
- Software Configuration of Evidences on EU MIS
- Hardware Configuration of Evidences Hard drive space on EU MIS system
- Exploring New advanced technology MVC Core to shift current system on it
- Generating IT related inspection reports
- Configured and explore E-Learn Content Server
- Designing ERD Supply Chain Management System
- Designing DFD SCMS (Supply Chain Management System)
- Developing DBDLC of SCMS

Environment & Social Safeguard

Data collection of ESMP checklists

Data collection of ESMP checklist have been a regular activity that is reported quarterly. The data collected through checklists is reviewed and upon the identification of any environmental and social issue mitigation measures are taken accordingly to resolve the concern.

Over view of ESMP data

Table below highlights the Environment and Social Management Plan (ESMP) numeric data collected throughout the project life. At the siting stage the number of schools were 845 which eventually decreased to 808 in construction stage. By the end of the project the schools where development interventions executed were 808.

S. No	District	Siting stage	Cons. Stage	Op. Stage
1	Quetta	27	27	27
2	Pishin	30	30	30
3	Mastung	19	19	19
4	Killa Abdullah	38	36	36
5	Khuzdar	34	34	34
6	Kalat	10	7	7
7	Sakindaranad	13	12	12
8	Lasbela	47	48	48

9	Awaran	20	20	20
10	Zhob	35	34	34
11	Sherani	20	17	17
12	Harnei	20	20	20
13	Ziarat	26	25	25
14	Killa Saifullah	36	36	36
15	Lorali	19	19	19
16	Kohlu	16	14	14
17	Barkhan	29	29	29
18	Musakhail	27	26	26
19	Duki	12	11	11
20	Sibi	19	19	19
21	Jafferabad	28	26	26
22	Dera Bugti	32	23	23
23	Jhal Magsi	20	20	20
24	Naseerabad	46	46	46
25	Kachi	20	18	18
26	Sohbat Pur	28	28	28
27	Noshki	25	25	25
28	Chahgi	30	30	30
29	Washuk	19	19	19

30	Kharan	29	29	29
31	Panjgoor	21	17	17
32	Gwadar	24	20	20
33	Turbat	26	24	24
		845	808	808

Preparation and printing of big book:

A book of comprising of environmental awareness education, Water Sanitation and Hygiene (WASH) child rights has been developed and printed. This book will help students know the relevance of their classrooms studies to the complex environmental issues confronting our planet, inculcate the habit of cleanliness, highlight the importance of child protection and safety etc.

Preparation of ESIA of BESP:

The Government of Islamic Republic of Pakistan, represented by Government of Balochistan has received a grant from Global Partnership for Education through World Bank towards the cost of EUROPEAN UNION - BALOCHISTAN EDUCATION SUPPORT PROJECT (EU-BESP). The project will focus on a) construction activities associated with establishment of new class rooms, (b) functionalization of existing class room through rehabilitation of structures and allied facilities and (c) provision of green vehicles for transportation of girls and female teachers.

Prior to start the European Union project an environmental assessment in accordance with the operational policies of World Bank was a must do to identify and understand the positive and negative impact of project to the environment and on local communities. To combat the negative effect of project a mitigation plan or environmental management plan was supposed to be prepared to correct the environment damages caused by the project related interventions.

Keeping in mind the objectives of project and the significance of ESIA I have prepared TORs for the environmental consultant in accordance with the guidelines of World Bank. After approval from the World Bank an experienced consultant was hired to carry out the ESIA of BESP. Throughout the preparation of ESIA I remained in close coordination with the environment consultant. I have arranged consultant's meeting with different PMU officials, PTSMCs members and District Focal Persons (DFPs). Beside I have made sure that the consultant timely receives the documents required for the preparation of ESIA. All the support requested by environment consultant for the preparation of ESIA was ensured by me. The final report of ESIA of BESP has finally been shared with the World Bank.

Preparation of Environmental Monitoring checklists for the Balochistan Education Support Project (BESP)

Monitoring checklists of BESP have been developed on the basis of the indicators reflected in ESMP. Monitoring checklists of three stages (siting, construction and operation) stages have been developed and shared with the Bank for approval.

Preparation of ESMP consolidated report

Throughout the project life several activities apart from data collection through environmental monitoring checklist were carried out. A consolidated report reflecting all the activities executed under ESMP is under way and will be shared soon.

Human Resource Section

PROGRESS UPDATE:

This report highlights the activities of the quarter April to June 2019 covering the overall activities from April 2019 – June 2019.

HUMAN RESOURCE SECTION

Human Resource Section in GPE-BEP is providing multi-layer support to GPE-BEP project. The Project is now at the critical stage of completion and Human Resource Department through competitive recruitment, facilitation and support to program is contributing its share towards the successful completion of the project.

Following are the key highlights of the achievement made by Human Resource Section in the 2nd Quarter of 2019.

STAFF STRENGTH & STATUS

Further Progress:

Critical Positions like Manager Education, Development Specialist, Sr. Finance Officer, Sr. Education Officer were hired through the recruitment process enlisted in the guidelines. The recruitment Process for Manager Finance and Procurement Specialist has been initiated in June, 2019. Finding good Human Resource especially at the ending phase of the project is always a difficult task but the above positions were filled well due in time with the best candidates available in the market.

Employee Personnel files of GPE-BEP staff are maintained and up to date.

Human Resource Section always focused on timely disbursement of Payroll in the 2st Quarter, beside the challenges of changing signatories, the salaries of the 2nd quarter were release on time.

In the 2st quarter of 2019, Several Staff wellness activities were planned and executed by HR Section. That includes 3 BEP- Lesson learnt Workshop, which is followed by an excellent motivational session from Kamran Rizvi.

The Mid Year appraisal (January – June, 2019) are initiated and conducted by Human Resource Department.

The handing over process of the RTSM to Education department and UNICEF and Education department has been conducted by HR department, this task includes digitization of the Record of RTSM and handing over to concern authorities.

As a close out activities, HR provided support in conducting Close out ceremonies held in Quetta and Islamabad.

HR Section provided support in leave and attendance mechanism and provide timely information to higher management and Staff. The new Biometric System is fully implemented and generating reports through IT department.

HR Section involved in the important decision making of Contract / Project Extensions and updated the staff likewise.

Finance Section

Section- Finance	
Planned Activities	Progress
Posting in the Appropriation Account	Completed
Budget verification of the expenditures to be	Completed
incurred	
Verification of documents as per the checklist	Completed
Manual Cash book posting	Completed
Submission of schedule of cheques in NBP for	Completed
Clearing.	
Posting in the expense ledger.	Completed
Collect Tax Challans from NBP.	Completed
Filing of monthly Withholding Tax Return on	Completed
FBR Website.	
Variance Report as per AWP	Completed
Preparation of Payments in FIS	Completed
Preparation of monthly reconciliation with bank	Completed
accounts.	
Submission of monthly accounts to Treasury	Completed
Office, 15 th of each month.	
Filing and Records updated	Completed
Preparation of weekly cash count report.	Completed
Reimbursement of petty cash. Whenever	Completed
required.	
Payroll of Staff	Completed
Closing of monthly petty cash	Completed
Closing of bank accounts Preparation of	Completed
reconciliation statement with Bank book.	
DFP's Mobility Allowances	Completed
Preparation of IUFRs for the Quarter Ended	In Progress
June-19	~
Meeting with NBP for the opening of account	Completed
for EU project	I D
Furnishing the request for the re-validation and	In Progress
reauthorization of project revolving fund	
assignment account	
Submission of monthly tax report to FBR office	Completed

Grievance Redressal Mechanism

GRIEVANCE REDRESSAL MECHANISM (GRM)

Summary of BEP-GRM Cases									
	Cas	es by Jan-Ma	r, 2019	Cases by April-June, 2019					
Description	Total Filed	Total Disposed of	Total Pending	Total Filed	Total Disposed of	Total Pending			
*CRC/General Complaints	50	50	0	50	50	0			
Court Cases	36	16	20	36	16	20			
Procurement Cases	5	5	0	5	5	0			
Total	91	71	20	91	71	20			

^{*}CRC/General Complaints include all the complaints submitted to confirm schools selection, NTS tests, and Teachers selection. Since CRC-Complaint Redress Cell is chaired by concerned division honorable Commissioner at Division level, PMU does not have any mandate to redress the cases falling under the CRC level specifically in regard to teachers selection. However, PMU GRM-PAC receives the complaints and guides the complainants to move to the CRC to file their complaint.

Balochistan Education Project (BEP) Grievance Redressal Sheet by April-June, 2019

Sr #	Date	Name of the Compl ainant	Address With Phone Number	Gist of the Complaint	Time fixed for disposal	Whether Complaint redressed or not (Y/N)	If yes the gist of redressed	If rejected Give Reason
1	03-Jan- 16	Jamila Hassan	Nawa Kili Quetta 0304- 3324241	Complaint application was submitted regarding NTS merit list UC Nawa kili	-	Yes	Complainant wanted to exclude ADE marks of qualified candidate. Her request was rejected by District Recruitment Committee as not valid. In recruitment policy issued by Education Department, ADE marks is applicable.	It is against Recruitment Policy notified by Education Department
2	02-May- 16	Sain Dad	Sohbatpur Ghot Sain Dad kandani	Submission of letter (Subject: Cancelation of land mutation) for his candidate was not shortlisted in NTS merit list.	03-05-16	Yes	The complainant wanted District Recruitment Committee to consider her candidate in lieu of provision of land. However, the Recruitement in the project is made through merit based recuitment policy as notifed by Education Department. Therefore, complaint was rejected and recruitmetn is made on merit based only.	Recruitemtn of teahcer is made on merit basis only, as per notified policy by Education Department.
3	2nd May- 2016	Wali Dad	Qaisarabad Sohbatpur 0343- 3788221	Complaint application was subjected regarding unfair recruitment of teacher, for he has devoted land for school and wants his candidate to be short-listed for his UC.	2nd May- 2016	Yes	The complaint was rejected by District Recruitment Committee as his candidate is not on merit. Recuitment is made on merit basis in concerned union council.	Recruitemtn of teahcer is made on merit basis only, as per notified policy by Education Department.
4	22-Jun- 16	Bilqees D/o Nabi Dad	Lasbela UC Liyari	(JVT complain application was submitted) Complain application was regarding discrimination objection on NTS criteria	22-06-16	Yes	Applicant was ineligible because she is not Intermediate pass(which is basic qualifying criteria for teachers) and also she didn't qualify NTS test.	Recruitemtn of teahcer is made on merit basis only, as per notified policy by Education Department.
5	22-Jun- 16	Maryam D/o Muham mad Siddique	Lasbela UC Uthal	(JVT complain application was submitted) The community had devoted land for school on one condition iff their candidate be shortlisted.	22-06-16	Yes	The complaint was rejected by District Recruitment Committee as his candidate is not on merit. Recuitment is made on merit basis in concerned union council.	Recruitemtn of teahcer is made on merit basis only, as per notified policy by Education Department.

6	22-Jun- 16	Rehana D/o Yar Muham mad	Lasbela UC Uthal	(JVT complain application was submitted) In application it is stated that the community had devoted land for school on one condition iff their candidate be shortlisted.	23-06-16	Yes	The complaint was rejected by District Recruitment Committee as his candidate is not on merit. Recuitment is made on merit basis in concerned union council.	Recruitemtn of teahcer is made on merit basis only, as per notified policy by Education Department.
7	24-Jun- 16	Sumaira D/o Abdul Hakim	Lasbela UC Winder	Complain application was regarding discreamenative objection on NTS criteria	24-06-16	Yes	-	Applicant was not elligible because she is not FA and also she didn't qualified NTS test.
8	25-Jun- 16	Samiya Khair D/o Khair Muham mad	Rehmdwa Noshki	(JVT complain application was submitted). Objection on merit list finalized by District Recruitment Committee.	07-07-16	Yes	District Recruitment Committee considered her request and issue is resolved.	-
9	26-Jun- 16	Saima D/o Din Muham mad	Lasbela UC Lakhara	(JVT complain application was submitted) she claims though she has done metriculation but is not shortlisted in NTS merit list.	26-06-16	Yes	Required qualification intermediate. She is matriculate thus District Recruitment Committee rejected her complaint.	Applicant was not elligible as per approved criteria
10	27-Jun- 16	Saqiba D/o Abdul Razzaq	Loralai UC Zingewal Kotazai	(JVT complain application was submitted). Complain was stated regarding rectification of UC	24-11-16	Yes	District Recruitment Committee has verified the documents of candidates and issue was resolved	-
11	28-Jun- 16	Raj Bibi D/o Muham mad Ali	Lasbela UC Uthal	(JVT complain application form was submitted) She claimed that her B.Ed and M.A degree was not considered while finalizing NTS merit list.	05-07-16	Yes	District Recruitment Committee Lasbella considered her applicabtion and it was resolved on merit. She is on 7th number in merit	-
12	28-Jun- 16	Mehboo ba D/o Paida Khan 0334- 2811516	Kili Saghri Loralai.	Mrs. Mehbooba compliants, that she has secured 50 marks whereas in merit list she has given only 43 marks.	24-11-16	Yes	Issue resolved by District Recruitment Committee, on the basis of complaint merit list were checked and made correction in the numbers of the complinant.	-

13	29-Jun- 16	Sakina Bibi D/o Aziz Khan	Loralai UC Zangewal	Mrs. Sakina bibi complianed that she has passed NTS test but her name is missing in merit list.	24-11-16	Yes	Issue is resoleved, as on the basis of her complaint the merit list was tallyed and and found that her name was missing due to nonavailibility of her documents, but on submission/persentation of complete documents her name was included in revised merit list.	-
14	30-Jun- 16	Razai Taj D/o Abdul Ghani	Loralai UC Ponga	C.T and B.A marks were not included in NTS merit result.	24-11-16	Yes	Case was forwarded to District Recruitment Committee and requested to include her CT and BA Marks, District Recruitment Committee verified her documents and included her marks in the merit list.	-
15	04-Jul- 16	Razia D/o Yar Muham mad	Lasbela UC Winder	The candidate has decleared the test and is rejected for her qualification is metric and other candidate from other UC is selected.	15-07-16	Yes	She is Matriculate only and does not meet eligibility criteria and therefore was not shortlisted and if no candidate is selected on UC level then on tehsil level candidate will be selected.	Required qualification for JVT post is intermediate with 2nd division.
16	04-Jul- 16	Gul Bushra Kakar D/o Abdul Ghafor	Loralai UC Ponga	(JVT complain application was submitted) B.A and ADE marks not included	01-11-16	Yes	Issue resolved by District Recruitment Committee, the case was forwarded to District Recruitment Committee and requested to inclued her BA marks, District Recruitment Committee checked her documents and included BA and ADE marks as a result she secured 2nd position and got contract.	-
17	07-Jul- 16	Hameed a D/o Muham mad Farooq	Lorlai UC Ponga	Complain was stated regarding rectification of UC	24-11-16	Yes	Issue resolved by District Recruitment Committee, On the basis of her complaint, Locals of other candidates were checked and found that on candidate were not belonging to here UC and excluded all the candidates from merit list who were not	-

							belonging to the same UC.	
18	11-Jul- 16	Shahida D/o Jumma Khan	Lasbela UC Wayara	(JVT application was submitted) The community had devoted land for school on one condition iff their candidate be shortlisted and a candidate from other UC is shotlisted.	21-07-16	Yes	Firstly she did not pass NTS test secondly if no candidate is selected on UC level then on tehsil level candidate will be selected.	District Recruitment Committee rejected the complaint because it is not in recruitment policy
19	29-Jul- 16	Gulshan W/o Noorulla h	Lorlai UC Thal	Higher education marks are not included in NTS merit list.	25-11-16	Yes	Issue resolved by District Recruitment Committee, the case was forwarded to District Recruitment Committee and requested to inclued her BA marks, District Recruitment Committee checked her documents and included BA and ADE marks as a result she secured 2nd position and got contract.	-
20	01-0ct- 16	Khan Meer	Zhob UC Wala Akram	The UC topper Ms.Farzana Zareef does not belong to UC Wala Akram but to UC Omzha(Rectification of U.C)	14-10-16	Yes	Case resolved by District Recruitment Committee on 24-Dec-2016,	-
21	01-Nov- 16	Gulshan Bibi D/o Abdul Khalique	Qila Saifullah UC Sadar Muslim bagh	It was stated in complain that her B.Ed marks were not included in merit list.	01-12-16	Yes	Issue was addressed to District Recruitment Committee. Markes added as per documents provided	-
22	01-Nov- 16	Fatima Bibi D/o Hassan Khan	Qila Saifullah UC Bandad Mir zai	Complain was stated regarding rectification of UC	01-12-16	Yes	UC Rectified by District Recruitment Committee as per documents	-
23	01-Nov- 16	Zarmina Kakar	Qila Saifullah UC Sadar Muslim Bagh	Objection on ADE marks seperately.	01-12-16	Yes	Issue was addressed by District Recruitment Committee.	-

24	03-Nov- 16	Binish Kanwal	Quetta ,Kec hi Baig	Complaint for JV teacher's recruitment. She claimed her name is not included in merit list.	3rd Nov- 2016	Yes	Ms.Binish Kawal is included in merit list on 78th number , her total obtained marks are 57.25, her basic qualification is B.A because her F.A was scorred in 3rd div.	-
25	03-Nov- 16	Fatima D/o Pehlwan	Qila Saifullah UC Sadar Muslim Bagh	Complain was stated for her B.A marks were not included in NTS merit result.	01-12-16	Yes	Issue was addressed to District Recruitment Committee. Markes added as per documents provided	-
26	04-Nov- 16	Sadiqa D/o Nadir Khan	Qila Saifullah UC Sadar Muslim Bagh	B.Ed and Physical education marks are not included in NTS merit result.	04-11-16	Yes	Issue was adressed to District Recruitment Committee. BE.d Marks added as per dcuments provided, But physical education can't be added because they are not relavent.	-
27	04-Nov- 16	Mir Alam Shahwan i	Quetta 0333- 7812784	Complaint was recorded regarding NTS result. Ms.Rahila Rahim had her B. Ed degree with her and is not short listed.	05-11-16	Yes	DRC considered her request but she is on 85th nummber in merit	PTC Percentage has been given instead of B.Ed according to policy. And she is on 85th in merlit list.
28	04-Nov- 16	Khair un Nisa	Qila Saifulla UC Sadar Muslimbag h	Rectification of merit list (The Qualification marks were not included in merit list)	01-12-16	Yes	Marks got added in meirt, Rectified by District Recruitment Committee	-
29	04-Nov- 16	Sardar Bibi & Dowlat Bibi	Qila Saifulla UC Bandad Mirzai	Complain was stated regarding rectification of UC	01-12-16	Yes	Candidate added in her UC as per her Local/residential ceritificate. Rectified by District Recruitment Committee	-
30	05-Nov- 16	Gul Sumaira D/o Qalandar Khan	Zhob UC Meena Bazar	Objection on not including B.A marks in NTS merit result.	24-12-16	Yes	Issue resolved by District Recruitment Committee . Marks added as per documents provided.	-
31	11-Nov- 16	Razia Gul D/o Haji Muham mad Syed	Qila Saifullah UC Sadar Muslim Bagh	Complain was stated regarding rectification of UC	02-12-16	Yes	Candidate added in her UC as per her Local/residential ceritificate. Rectified by District Recruitment Committee	-

32	11-Nov- 16	Froza Khanum	UC Narezai	Complain application was regarding NTS merit list	24-12-16	Yes	Candidate were informed about final merit as per NTS result and District Recruitment Committee working. issue resolved by District Recruitment Committee	-
33	2nd Dec- 2016	Muham mad Rafique	Musa Khail 0335- 7418858	Complaint was submitted on subject of school selection. He claimed that the selected school in his town is located on 50 meters only while the school they applied for is located on 2 km distance and the enrolment of students too is more than the selected school.	27th Dec- 2016	Yes	On this complaint, PMU has formed a committee of SMIP team and sent to re-visit the selected site (Killi Dargai hassankhail) and committee reported that there is no government school at the distance of 02 Km from the site. A report with GPS coordinates has been verified by SMIP team.	-
34	26th Dec- 2016	Abdul Sattar	Zhob 0313- 8820907	Complaint application was submitted regarding Final Merit list of NTS test for JVT, his candidate Ms. Ameer Bakhta was 3rd in the list though she had her PTC degree with her and the candidate who was at the 2nd number had no PTC degree but that candidate had higher marks in NTS.	26th Dec- 2016	Yes	His case was dealt by Naseebullah (M&E Manager), Jahanzeb Nasar(Legal Officer) and Kulsoom (Program Associate). The team listened to his complain and was explained the recruitment policy in detail, the complainant was satisfied then.	-
35	28th Dec- 2016	Abdul Aziz	Washuk 0336- 3959675	Submission of letter (Subject: Cancelation of land mutation) for his candidate was not shortlisted in NTS merit list.	2nd Jan- 2016	Yes	The case has been resolved the land mutated	Resolved.
36	30th Dec- 2016	Khaliqda d	Muslim Bagh 0335- 2700714	In advertisement the U.C for which candidate Ms.Khair un Nisa was shortlisted was Sultan Zai but actually the school is situated in Sara Gharh U.C, so Mr.Khaliqdad came to discuss the case with concern officer, for officer was not available so Naseebullah (M&E Manager) dealt.	21st Feb, 2017	Yes	Babar Jaffar (E.O) dealt the case and complainant was told that letter is sent to DC for verification of UC, as soon as UC is verified he shall be informed by BEP team. After Final merit got signed, DRC received several complaints against merit regarding UCs issue. This issue is highlighted under DRC which is being addressed. The revised	-

							final merit will be signed in coming week.	
37	12-Mar- 17	Tayyeba Rasshee d 5310342 662581	Kachhi Bolan	The complaint was received via e.mail . There was mentioned that the candidat Ms.Tayyeba Rasheed had applied for the post of JVT for a school in 2013 but she was not selected and there were 3 posts vacant and only one candidate was selected . As two posts are vacant so BEP should assign the vacant post to the above mentioned candidate.	13th March 2017.	Yes	The complain was discussed with Abdul Qayyum (Program Assistant) called the candidate and talked to her husband and told the complainent that this case belongs to PGEB project which is afterwards handed over to Government, so the Complainent should sumbit his request to Education Department but he(The candidate's husband) was rudely denying the fact and said that if your project will not facilitate us then i will go to world bank against you people.	Resolved.
38	15-Mar- 17	Muham mad Naveed	Barkhan 0333- 7736238	The complain was received via text on our official contact number, there was stated that the applicant Muhammad Naveed has appeared in test for (MonitoringAssociate) in RTSM PMC on 20th Nov-2016 and he also appeared in interview on 13th Dec-2016 but still has no clue about final selection.	15-Mar-17	Yes	The complain was discussed with Ahsan Jamil (HR officer) , the candidate is on waiting list said HR Officer.	Resolved.
39	17-Mar- 17	Sorab Khan 55202- 146312- 5	Kohlu 0331- 8031145	The complainent visited BEP head office and recorded his complain to Mr.Naseebullah (M&E Manager), the complain gist was regarding school selection in Kohlu district, the school application form was submitted on 25th Feb- 2016 and applicant name was Jamal Khan (village : Kili Darwaish abad Tamboo) but his application was not shotlisted and the BEP team selected a nearby town while both the	17-Mar-17	Yes	The case was dealt by Naseebullah (M&E Manager) and Latif Marri (E.O), they explained to him that the other application was selected for there are more enrollement of students than that of his recommended town, google map was shown to him and the BEP team made him convinced that the students of his town	Resolved.

				application was submitted on same date.			can also go to the selected school easily.	
40	20th- March- 2017	Saleh Muham mad District Member Nakas 2	Hernai	The Complainent had an objection on the placement of Schools in the incorrect UC, i.e. Killi Paliaz pedri and killi raza muhammad. He claimed that these Schools belong to unoin council Nakas 2 but in NTS Test these are shown in Nakas 1. one post which belonged to Murgha Tangi Sar, it belongs to Union Council Nakas 2 but it is shown in Shahrag.	18-04- 2017	Yes	UC Corrected, Merit got final	Resolved.
41	20th- March- 2017	Muham mad Ramzan S/o Amir Muham mad	Hernai, UC Nakas2	The Complainent had an objection on the placement of Schools in the incorrect UC, i.e. Killi Paliaz pedri and killi raza muhammad. He claimed that these Schools belong to unoin council Nakas 2 but in NTS Test these are shown in Nakas 1. one post which belonged to Murgha Tangi Sar , it belongs to Union Council Nakas 2 but it is shown in Shahrag. Further more two candidates Miss Nahida Tareen and Miss Sumayya Tareen are of other UC but these candidate names have been included in Nakas 2 U.C.	18-04- 2017	Yes	UC Corrected, Merit got final	Resolved.
42	20th- March- 2017	Esmatull ah S/o Nasrulla h	Hernai, UC Nakas2	The complainent had objection that (i) Ms.Nahida Tareen and Ms. Sumayya Tareen who are listed as candidates of Nakas 2 U.C don't belong to this U.C. (ii) Kili Muhammad Raza and Kili Paliaz Pedri are located in Nakas2.	18-04- 2017	Yes	UC Corrected, Merit got final	Resolved.

43	20th- March- 2017	Muham mad Salim S/o Haji Muham mad Siddique	Hernai, UC Nakas2	The complainent had objection that (i) Ms.Nahida Tareen and Ms. Sumayya Tareen who are listed as candidates of Nakas 2 U.C don't belong to this U.C. (ii) Kili Muhammad Raza and Kili Paliaz Pedri are located in Nakas 2.	18-04- 2017	Yes	UC Corrected, Merit got final	Resolved.
44	20th- March- 2018	Khair Shah S/o Syed Nadir Shah	Hernai, UC Nakas2	The complainent had objection that (i) Ms.Nahida Tareen and Ms. Sumayya Tareen who are listed as candidates of Nakas 2 U.C don't belong to this U.C. (ii) Kili Muhammad Raza and Kili Paliaz Pedri are located in Nakas2.	18-04- 2017	Yes	UC Corrected, Merit got final	Resolved.
45	27-Mar- 17	Sultana D/o Rakhal Shah	Qalat	Guidance required teacher recruitment under BEP, Community members Khadi Bangalzai has submitted Complain against Bibi Samina D/o Jalal Khan. She has changed her local certificate from Municipal Corporation to Union Councilof Kalat.	District Recruitme nt Committee will take decission.	Yes	action taken against complain and she has recomonded agaiNST vacant post, approval has also taken by secretary education.	-
46	3rd-Apl- 17	Naeem Shah S/o Haji Abdul Kareem 54400- 0509307 -3	Ziyarat Sanjavi 0345- 8326567	In his application it was stated that his candidates who actually belong to U.C 'Poi" but in NTS result which was held on 24th Jan-2017 the candidates are included in UC "Kach", He wants their names to be listed for U.C "Poi" where they really belong from.	Case is forwarded to DRC .	Yes	Case was addressed to DRC by Education Officer Babar Jaffar. And DRC listed their names for U.C Poi.	-
47	18th April- 2017	Duniya Khan S/O Shiney Gul 56201- 1770383	Muhamma d Rafique, Alghouri Boot House, Wasey Market Killa Saifullah	it is stated in the received document that the village kiili Touda Ghazgai Ghorezai killa saifullah is selected for establishing a school as per the need of the area. As the natives are ready to facilitate Balochistan Education Project by providing Female candidates and any kind of support so it is requested to the Project Director to please do not cancel the school for the sake of the	16-05-17	Yes	Annanunced NTS for 3 times, but teacher didn't found in the UC. Other UC /tehsil Teacher can't perform there duties as the area is flung from city. As per discussion with Manger Education, the site is tempoararly dropped. Will go for male option, if having less than target schools in district.	Resolved.

				Education and future of the local kids.				
48	12th April- 2017	abdul Qadir S/O Allah Dinah 53302- 2090922 -9	Abdul Qadir S/O Allah Dinah, Nafoorulla h Dinah, Majeedana Magsi, Tehsil and District Jhal Magsi.	The Complainent says that I have donated land for the establishment of Schools to Government of Balochistan Secondary Education Department after the selection of site and as promissed by the representatives of BEP one post was to be nominated from my family in return to the land and rooms i gave to government but BEP did not recriut my candidate after NTS Test.	12th Apl- 2017	Yes	-	District Recruitment Committee rejected the complaint because it is not in recruitment policy and no hiring has take place yet in said village.
49	19th- 04-2017	did not provide his personal informat ion due to Tribal Affairs at their village. Only phone No. is provided i.e. 0333793 5647, UC LOTI, District Dera Bugti.	33379356 47	There were three applicants who had submitted the grivience that instead of their deserving sites namely; 1. Killi Dr Saifuddin Shambani, 2. Killi Noor Muhammad Shambani, and 3. Kiili Pehelwan Shambani another three sites were selected for schools i.e. 1. Killi kehlani UC Loti, 2. Goor Shamool UC Loti, and 3. Phogani UC Loti. They have appealed for Justice to Worthy Project Director.	25-Apl- 2017	Yes	-	The applicant was contacted to provide justification to the decision taken by PMU regarding school selection criteria however the applicant did not respond. It must be noted that the District wise target of Dera Bugti was 23 and the sites were finalized on the basis of Enrolment, Distance from next level and security where construction could be executed. The said Union Council is one of the disturbed areas where project activities may not be possible to conduct.
50	17th- 04-2017	Sania Jalal D/o Mir Jalal Khan 51202- 1521900 -6	U.C Pandran, Tehsil Kalat, Kalat.	Complain was received via TCS.She is on 2nd No. in UC and affarid of being Rejected as candidate on third no. in Uion Council Miss Bibi Sultana has submitted complian against her for changing her UC from MC Kalat to Pandran.	Case is already in DRC	Yes	case is rejected by DRC	The local cerficate was made after due date of advertizment.

Court Cases (Mohtasib, Honourable High Court and Honourable Supreme Court)

Sr #	Date	Name of the Compl ainant	Address With Phone Number	Gist of the Complaint	Time fixed for disposal	Whether Complaint redressed or not (Y/N)	If yes the gist of redressed	If rejected Give Reason
1	08-Nov- 16	Mashoor Bibi	Jaffarabad	Complain was submitted regarding teacher recruitement.(Case against PGEB recruitement process)	Hearings to be fixed by the Hon'ble Supreme Court of Pakistan	Case Subjudised before the Hon'ble Supreme Court of Pakistan	Case pertains to PGEB project and review application is under trial in Honouable Supreme Court of Pakistan. Mr. Haroon DS (Judicial) Education Department has attended court on behalf of Education Department and projecct in Islamabad on 17-11-2016.	Pending
2	8th Dec- 16	Zahidull ah Khan s/o Zarif Khan VS SHO Police Station Hub and others	Lasbella Gulshan Colony Tehsil Hub	A Complaint was recorded before the Hon'ble High Court of Balochistan that the land gifted and dedicated for school which was supposed to be built by PGEB has been confiscated. Therefore, the Hon'ble Court through Order Dated 8.12.2016 in a case called Zahidullah Khan VS SHO Hub and others (Criminal Miscellaneous Quashment No 111 of 2013), deputed the Legal officer of GPE to visit the site and take over the possession of the said land with the help of SHO, Police Station Hub, and the Revenue staff.	The case is pending Before the Hon'ble High Court of Balochista n and is next fixed on 07 December 2018	yes	The land has been officially transferred in the name of "Secondary Education Department, Government of Balochistan". The details of the area of the land as well as the exact location of the land has been recorded on the mutation (Fard) document. The Revenue Record in the office of Tehseel, at Tehsil Hub, District Lasbella has been updated to this effect and the mutation document has been acquired. A new priamry school is being proposed under BEP project	Case Resolved

3	20-Dec- 16	MS. Shahina /Do Noor ur Haq	Qila Saifullah	Complain was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding teacher recruitement. The complainant asserted in her application that despite obtaining second position in entry test, she still was not considered for the job by PGEB authorities.	The case has been argued before the Hon'ble Ombudsm an (Mohtasib) Secretariat e Balochista n, Quetta, and is awaiting for the Judgment to be announced by the Hon'ble Secretariat e	Judgment Pending	Mr. Jahanzaib Nasir legal Officer argued the case before the Hon'ble Ombudsman, Balochistan, and the written Judgment is awaited	Pending
4	22nd Feb- 2017	Wadera Nihal Khan	Dera Bogti	Complain was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding school site selection.	Two written replies from the GPE-BEP have been submitted on 11th May 2017 as well as on 07th March 2017, and the disposal of the matter is still pending.	Disposed of as being withdrawn by the Complainant. Whereas, the official finding from the Hon'ble Ombudsman still awaited	The Formal intimation of the withdrawal of the Complainant is still awaited	Disposed off
5	22nd Feb- 2017	Bashiran Bibi	Jaffarabad	Petition submitted before Honarable Supreme Court of Pakistan, regarding teacher recruitment,	Pending	Yes	The Petition is still pending Adjudication before the Hon'ble Supreme Court of Pakistan.	Pending

6	20-Mar- 17	Akhtar Shah Mandok hail	Zhob	complaint submitted before the Hon'ble Ombudsman, Balochistan, Quetta. The Complain complaint pertains to be against the recruitment of the Teaching staff. The copy of the complaint and the Notice from the Hon'ble Ombudsman Secretariate has been received recently (19th July-2017) and the Legal Officer has appeared before the Authority and waved off the notice. the reply to the complaint along with the relevant supporting documents will be submitted in due course.	NA	Judgment Pending	Pending	-
7	28th Mar- 2017	Haji Muham mad Azeem Khan and Sons	Qilla Saifullah	Legal Notice from "Mr Iqbal Ahmad Kasi Advocate Law Firm", on behalf of Haji Mohammad Azeem Khan and Sons was received in dispute over Procurement for different packages including construction /Rehabilitation of schools (12 Primary and 1 Middle) in Balochistan.	10th Apl- 2017	Yes	The Legal Notice has been replied in writing, and sent the reply through TCS Courier on Dated 10th April 2017 and the matter had then been settled and resolved.	Resolved.
8	5th Apl- 2017	Sahib Zadi D/o Mir Khan	Barkhan	Complain was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding appointment as EST.	A written reply from the GPE- BEP has been submitted on 30th March 2018 and the matter was disposed of mainly on the grounds argued in the same reply	Complaint is Dismissed on 15th August 2018, pursuant to the Letter bearing Number 168/2018/PM S/01024523, Dated 20 August 2018. The Judgment of the Hon'ble Ombudsman received and has been placed in Record	Complaint is Dismissed on the grounds that the Complainant did not fulfill the criteria of becoming as an "EST" teacher as per policy laid by the Education Department.	Dispossed off.

9	23rd Apl- 2017	Sehrish David D/o Jhon David	Nawa Killi Quetta	Complain was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding JET teacher against Daughter Quota	the complaint, after being prpoperly written replied by GPE-BEP on 06th April 2018, has been disposed off by the Hon'ble Ombudsm an on the terms that the Applicant has to approach the proper forum	Complaint is Diisposed of on 11th april 2018, pursuant to the Letter bearing Number 720/2018/PM S/510-12, Dated 13 April 2018. The Complainant has been referred to present their case before the Secretary Education who would e in a better position to address the matter. The Judgment of the Hon'ble Ombudsman received and has been placed in Record	Complaint is Dismissed on the grounds that the Complainant has to approach a proper forum.	Disposed off
10	21-Jun- 17	Bibi Rehana	Ziyarat	Constitutional Petition No 653 of 2017 has been submitted before the Hon'ble High Court of Balochistan, Quetta, on 21st June 2017 by the two Petitioners namely Bibi Rehana and Bibi Rakia against the GPE-BEP along with the Education Department, Government of Balochistan, the Deputy Commissioner and the District Education Officer of the Ziarat District, whereas, the Notice from the Hon,ble Court has been received recently on 17 july 2017. The matter pertains to be against the recruitment of the female teacher in the area. the Legal officer has appeared before the Hon'ble Court and wave off the notice.	NA	Judgment Pending	Pending	

11	08-Jul- 17	Nasrulla h S/o Allahdad	Musakhail	Notice has been received from Hon'ble High Court of Balochistan from Nasrullah Son Of Allah Dad, gist of grievance is not mentioned as yet, hearing is on 217th December 018.	The case is pending Before the Hon'ble High Court of Balochista n and is next fixed on 17 December 2018	Pending	Pending	Pending
12	17-Aug- 17	Tahira Bibi D/o Allah Dina	Jhal Magsi	Complain was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding teacher recruitment.	A written reply from the GPE-BEP have been submitted on 24th August 2017 annd the matter was disposed of mainly on the grounds argued in the same reply	Disposed of as being withdrawn by the Complainant, the Complainant was assured by the GPE-BEP to look at her case on merit. The official finding from the Hon'ble Ombudsman has been received pursuant to the Letter bearing Number 293/2017/PM S/Jhal Magsi/755-56, Dated 08 November 2017	Disposed of as being withdrawn by the Complainant, the Complainant was assured by the GPE-BEP to look at her case on merit	Dispossed off.
13	21st Aug- 2017	Samad Khan Saqi S/o Ab.Hame ed	Samad Khan Saqi and Brothers Zhob Ph:031121 21812 Mob:0320 8860393	the applicant, before the Hon'ble Ombudsman, Quetta, has challenged the Bid procedure conducted by GPE-BEP, Dated 19th June 2017 at 11:00 am for Construction/Rehabilitation of School (Primary, 15 Middle) District Sherani of Package/Activity No 50	Two written replies from the GPE-BEP have been submitted on 27th September 2017 as well as 19th March 2018, and the disposal of the matter is still pending.	Judgment Pending	Pending	

14	21st Aug- 2017	Abdul Qayyum S/o Haji Habibull ah	Afghan constructi on company Zhob Mob:0341 2882884	the applicant, before the Hon'ble Ombudsman, Quetta, has challenged the Bid for procedure conducted by GPE-BEP, Dated 19th June 2017 at 11:00 am for Construction/Rehabilitation of School (Primary, 12 Middle) District Zhob, Qamardin of Package/Activity No 48	A thorough written reply from the GPE-BEP has been submitted on 27th September 2017, and the matter was disposed of mainly on the grounds argued in the same reply	Disposed of as being withdrawn by the Complainant, the Complainant was assured by the GPE-BEP to look at their case on merit. The official finding from the Hon'ble Ombudsman has been received pursuant to the Letter bearing Number 399/2017/PM S/Zhob/493-94, Dated 026 February 2018. The official finding from the Hon'ble Ombudsman has been received and has been kept as record	The Complaint was submitted on 01 August 2017, and the written reply was submitted by the GPE-BEP on 27 September 2017	Disposed off
15	26th Sep- 2017	Hajira D/o Karim Baksh	Kech	Complaint was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding teacher recruitement. The complainant asserted in her application that despite obtaining 1st position in entry test, she still was not considered for the job by DRC.	A written reply from the GPE-BEP has been submitted on 31st July 2018, and the Complaint has been disposed off by the Hon'ble Ombudsm an on the terms that the Applicant has to approach the proper forum	Complaint is Dismissed on 15th August 2018, pursuant to the Letter bearing Number 168/2018/PM S/1024-25, Dated 20 August 2018. The Judgment of the Hon'ble Ombudsman received and has been placed in Record	The Complaint has been disposed off (Dismissed) by the Hon'ble Ombudsman on the terms that the Applicant has no Associate Degree in Education (ADE), hence the same was dismissed	Disposed off

16	09th Oct- 2017	Saima D/o Nasir	Khuzdar	Complain was submitted before the Hon'ble Provincial Ombudsman (Mohtasib) reginal office Khuzdar Balochistan, there was filed a complain with the averment that the recruitment committee of DRC Sikanda abad Tehsil Sorab objection on merit list and pointed out that non inclusion of name in merit list and appointed another candidate who belongs to another district.	Pending	Yes	the complaint has been received on 09th October 2017 and since then has not been pressed any further	Pending
17	13-0ct- 17	Saadiqa Bibi D/o Niamatul lah	Muslim Bagh	A Complaint was recorded before the Hon'ble High Court of Balochistan regarding teacher recuitment that the candidate is the resisdent of the village (Zharhi Muslim Bagh) and has passed NTS test despite that candidats from other far situated villages are hired for the posts advertised.	The case is pending Before the Hon'ble High Court of Balochista n and is next fixed on 30th May 2018. On 24th of October 2018, the final arguments have been given before the Bench headed by the Hon'ble Chief Justice of Balochista n. Whereas, the case has been reserved for final Order to be announced soon.	Pending	Pending	Pending
18	26th Oct- 2017	Zar Khatoon	-	Notice has been received from Hon'ble High Court of Balochistan from Zar Khatoon, gist of grievance is not mentioned as yet, hearing is on 21st Aug- 2018.	The case is pending Before the Hon'ble High Court of Balochista n and is	Pending	Pending	Pending

					next fixed on 1st November 2018			
	26th	Bibi Rehana D/o Shah Buzerg		A Complaint was recorded before the Hon'ble High Court of Balochistan regarding teacher recuitment, the petitioners claim that the abondant	19th Oct-		the Petition was disposed off Dated 19 October 2017, on the terms that the School will be handed back over to	Disopossed off
19	Oct- 2017	Rakkia D/o Abdul Sattar	Ziyarat	building in Killi Zargai UC Spezandi Tehsil district Ziyarat which is going to be functional via BEP so new vacancies must be created for the said school.	2017	Yes	the GPE-BEP, who then will functionalise the school and hand over the appointment letters to the two Petitioners	Disopossed off
20	1st Nov- 2017	Shah Gul S/o Shadi Gul	Musa Khail	Complain was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding school site selection.	Two thorough written replies from the GPE-BEP have been submitted on 24th August 2017 as well as on 12 February 2018, and the disposal of the matter is still pending.	Pending	Pending	Pending
21	21st Nov- 2017	Kaleemu llah	Sun rise solar system Company.	Legal Notice from "Niamatullah Batezai Law Firm", on behalf of Mr Kaleemullah was received in a dispute over Procurement for scheme of 10 KV solar system for schools in Balochistan.	-	Yes	The same Legal Notice has been replied in detailed and comprehensive manner in writing and posted onthrough TCS Courier on Dated 21st November 2017	Replied
22	26th Dec- 2017	Rabia Kakar D/o Abdul Hmeed	Loralai	Complain was submitted before the Hon'ble Provincial Ombudsman (Mohtasib) reginal office Loralai Balochistan,	Pending	Yes	Two written replies Dated 09th January 2018 submitted in person as well as reply Dated 06th April 2018 despatched through Courier has been	Pending

				regarding JVT teacher recuitment.			submitted and the outcome is still awaited	
23	8th Jan- 2018	Saeeda Noor D/o Haji Noor Ahmed	Noshki	Complain was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding teacher recruitment.	Pending	Yes	Fresh Petition and the reply is still awaiting, still pending before the Hon'ble Ombudsman	Pending
24	8th Jan- 2018	Samaira Naz	Panjgur	Petition submitted before Honarable High Court of Balochistan, regarding teacher recruitment,.	Pending	Yes	The Petition is still pending Adjudication before the Hon'ble High Court of Balochistan, at Turbat Bench.	Pending
25	11th Jan- 2018	Taj Muamm ah Naik Muham mad Ghul Rasool Sons of Ali Jan	Sibi	the Plaint was initially filed before the CivilJudge Mach, wherein, the stay Application of the Plaintiff against the building of the school was duismissed after a written reply submitted by the GPE-BEP. Further, the Plaintiff then preferred an Appeal against the Order of the Civil Judge before the District and session judge (Sibi).	Pending	Yes	the matter is still pending.	Pending
26	17th Jan- 2018	Ayesha D/o Dostain	Dera Bogti	Complain was submitted before the District and session judge (Sibi) , regarding teacher recruitment.	-	Yes	The Petition has been disposed off onDated 27th December 2017, in a terms that the matter has to be taken and decided by the District Rederessal Committee (DRC)	Dispossed off.

27	15-Jan- 18	Bibi Saleema D/O Haji Abdul Rehman	Qilla Abdullah	Complaint was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding teacher recruitment as "JVT".	A written reply from the GPE-BEP has been submitted on 31st July 2018, and the Complaint has been disposed off by the Hon'ble Ombudsm an as the Contract of the Complaina nt was already been awarded to the Complaina nt	Complaint is Diisposed of on 07th August 2018, pursuant to the Letter bearing Number 15/2018/PMS /1005-1009, Dated 15th August 2018. The query of the Complainant was resolved	The query of the Complainant was resolved and the Judgment of the Hon'ble Ombudsman received and has been placed in Record	Disposed off
28	1st Mar- 2018	Sher Jan S/o Marjan	Zhob	Appeal was submitted before the District and session judge (Zhob) , dispute was over the school site selection.	-	Yes	the matter was resolved between the parties on the terms that the school building will built over the same site selected by the GPE-BEP, through proper site selection mechanism, and the troubling parties were restrained from interfering into the process of building the school.	Resolved.
29	20th Mar- 2018	Asma Hussain D/o Nisar Hussain	Sariyab road Quetta	Complain was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding appointment as J.V teacher	Pending	Yes	A written reply from the GPE-BEP has been submitted on 20th March 2018, and the disposal of the matter is still pending	Pending
30	29th Mar- 2018	Jamila Usman	Panjgur	Petition submitted before Honarable High Court of Balochistan, regarding teacher recruitment,.	Pending	Yes	The Petition is still pending Adjudication before the Hon'ble High Court of Balochistan, at Turbat Bench.	Pending

31	08th March 2018	Ms Rani Kakar D/O Ali Moham mad	Sinjavi, Ziarat	Complain was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding teacher recruitment.	A thorough written reply from the GPE-BEP has been submitted on 16th May 2018, and the matter was disposed of mainly on the grounds argued in the same reply	Complaint was found to be frivolous and without merrit, hence dismissed by the Hon'ble Ombudsman, Balochistan. Complaint is Dismissed on 15th september 2018, pursuant to the Letter bearing Number 195/2018/PM S/1123,-24 Dated 26th September 2018. The Judgment of the Hon'ble Ombudsman received and has been placed in Record	The Complainant was not found to be the competent candidate to teach the children and pursue a carreer as a teacher	Disposed off
32	6th Apl- 2018	Amina Bibi D/o Bismilla h	Dera Allahyar	Complain was submitted before the Hon'ble Provincial Ombudsman (Mohtasib) reginal office Naseerabad at DM Jmaali Balochistan, regarding teacher recruitment.	Pending	Yes	Written Reply of the Complaint has been despatched through TCS Courier Dated 06th April 2018, and the outcome of the matter is awaited	Pending
33	11-Apr- 18	Saleeqa sayyad W/O Rafeeull ah	Loralai	Complaint was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding teacher recruitment appointment as E. S. T	A written reply along with its Annexures from the GPE-BEP has been submitted on 31st July 2018, and the Complaint has been disposed off by the Hon'ble Ombudsm an mainly on the grounds argued in	Complaint is Disposed of on 15th August 2018, pursuant to the Letter bearing Number 532/2018/PM S/1020-21, Dated 20th August 2018. The Complaint was dismissed on the grounds that the Complainant had no requisite Associate Degree in Education	The Complaint has been disposed off (Dismissed) by the Hon'ble Ombudsman on the terms that the Applicant has no Associate Degree in Education (ADE), hence the same was dismissed	Disposed off

					the same reply	(ADE) for the post of E.S.T.		
34	22-Jun- 18	Sadiqa Bibi D/o Abdul Salam	-	Notice has been received from Hon'ble High Court of Balochistan from Sadiqa Bibi, gist of grievance is not mentioned as yet, hearing is on 21st November 018.	The case is pending Before the Hon'ble High Court of Balochista n and is next fixed on 21st November 2018	Yes	-	Pending
35	22-Jun- 18	Kiran Khalid	Quetta	Complain was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding teacher recruitment.	A written reply from the GPE-BEP has been submitted on 31st July 2018, and the disposal of the matter is still pending	Pending	Pending	Pending

36	08-Jun- 18	Masooda razaq	Baghbana, Khuzdar	Complaint was submitted before the Hon'ble Provincial Ombudsman, Balochistan, Quetta, regarding teacher recruitment.	A written reply from the GPE-BEP has been submitted on 31st July 2018 and the matter was disposed of in directing the Responden ts to appoint the Applicant	Complaint is Diisposed of on 04th September 2018, pursuant to the Letter bearing Number 346/2017/PM S/1083-85, Dated 11th September 2018. The Respondents have been directed to appoint the Complainant after completion of all codal formalities to become a JVT	Complaint is allowed and the Judgment of the Hon'ble Ombudsman received and has been placed in Record	Disposed off
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Procurement Grievances

Sr #	Date	Name of the Compla inant	Address With Phone Number	Gist of the Complaint	Time fixed for disposal	Whether Complaint redressed or not (Y/N)	If yes the gist of redressed	If rejected Give Reason
1	04-Feb- 16	Israr Panezai (CEO) Shaor Org	Quetta 0300- 9387204	The firm was disqualified during preliminary evaluation for hiring of Social Mobilization Implementation Partners (SMIPs), due to nonsubmission of documents or lack of required information, which was required to conduct a proper evaluation of the firm. Despite several attempts, the required information on firms behalf, as a result they did not meet eligibility criteria of qualification and thus they were considered as nonresponsive.	24-02-16	Yes	As per Grievance Redressal Mechanism, the firm submitted review application to Grievance Redressal Committee at Education Department level. It was re-evaluated in the presence of committee chaired by Special Secretary Education. The firms submitted requisite documents and after re- evaluation, SHAOR was found to be responsive as per the technical requirements and further allowed to participate in the financial opening.	The grievance is addressed

2	19-Feb- 16	Nadir Gul Barhech (CEO) BRSP	Quetta 0812- 471437-9	The firm was disqualified during preliminary evaluation for hiring of Social Mobilization Implementation Partners (SMIPs), due to nonsubmission of documents or lack of required information, which was required to conduct a proper evaluation of the firm. after multiple attempts to inquire about the required information and lack of response on the firms behalf, they were considered as nonresponsive.	24-02-16	Yes	As per Grievance Redressal Mechanism, the firm submitted review application to Grievance Redressal Committee at Education Department level. It was re-evaluated in the presence of committe chaired by Special Secretary Education. The firms submitted requisite documents and after re- evaluation, BRSP was found to be responsive as per the technical requirements and further allowed to participate in the financial opening.	The grievance is addressed
3	16-Feb- 16	Ahmed Khan Kakar (AM) JV MDF and GRHO	Quetta 0333- 7846660	The firm was disqualified during preliminary evaluation for hiring of Social Mobilization Implementation Partners (SMIPs), due to nonsubmission of documents or lack of required information, which was required to conduct a proper evaluation of the firm. after multiple attempts to inquire about the required information and lack of response on the firms behalf, they were considered as nonresponsive.	24-02-16	Yes	The firm was reevaluated in the presence of Chairman Mr. Zafar Bokhari (Special Secretary Education), Ms,Noureen Iqbal (Manager Finance) and Mr.Hidayatullah (S.D.E). The firm, after thorough re-evaluation was found to be nonresponsive as per the stated requirements.	The grievance is addressed.
4	22-Feb- 16	Ihtram Majid (CEO) BRDRS	Quetta 0333- 7818478	The firm was disqualified during preliminary evaluation for hiring of Social Mobilization Implementation Partners (SMIPs), due to nonsubmission of documents or lack of required information, which was required to conduct a proper evaluation of the firm. after multiple attempts to inquire about the required information and lack of response on the firms behalf, they were considered as nonresponsive.	24-02-16	Yes	The firm was re evaluated in the presence of Chairman Mr. Zafar Bokhari (Special Secretary Education) , Ms,Noureen Iqbal (Manager Finance) and Mr.Hidayatullah (S.D.E). BRDRS was found to be responsive as per the technical requirements and further involved in the financial opening.	The grievance is addressed.

5	23-Feb- 16	Hameed ullah Kakar Youth Org	Quetta 0346- 8397898	The firm was disqualified during preliminary evaluation for hiring of Social Mobilization Implementation Partners (SMIPs), due to nonsubmission of documents or lack of required information, which was required to conduct a proper evaluation of the firm. after multiple attempts to inquire about the required information and lack of response on the firms behalf, they were considered as nonresponsive.	24-02-16	Yes	The firm was re evaluated in the presence of Chairman Mr. Zafar Bokhari (Special Secretary Education), Ms,Noureen Iqbal (Manager Finance) and Mr.Hidayatullah (S.D.E). The firm, after thorough re-evaluation was found to be non-responsive as per the stated requirements.	The grievance is addressed.
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